

Explanation for the auction site United Charity.

We have pulled together a FAQ document for the website of United Charity to ensure you can easily navigate through the auctions. The different bidding functions are explained in two images. The first image shows you two screenshots of the bidding process. The second page explains the functions of the site in English.

If you have general questions about our auction you can contact United Charity directly in English via the contact form at the end of the page.

40 Jahre Europa-Park: VIP-Paket für die gesamte Familie



Angebot Nr. 60048

Startpreis: € 100,00
 Mindestpreis nicht erreicht!*

min. Erhöhungsschritt: € 50,00
 min. neues Gebot: € 100,00
 Geschätzter Wert: € 3.000,00

Angebot startet: 11.03.2015 10:00
 Angebot endet: 24.03.2015 17:00
Verbleibende Zeit: 12T 08:20:56

Ihr Maximalgebot wird sofort angezeigt.

Gestiftet von: **Europa-Park**

Ich möchte mitbieten bis:
 €

Jetzt bieten >

***Legende:**
 Mindestpreis nicht erreicht!
 Mindestpreis fast erreicht!
 Ganz nah am Mindestpreis!



- 1** Beschreibung
- 2** Leistungsbeschreibung
- 3** Hilfsprojekt

12 **Fragen & Antworten zum Bieten:**

- > Muss ich mich registrieren, um mitzubieten?
- > Ich habe mein Passwort vergessen - was nun?
- > Sehen andere meine Angaben?
- > Sind meine persönlichen Daten geschützt?
- > Wie biete ich mit?
- > Wann bietet die Charity-Fee mit?
- > Kann ich ein Maximalgebot abgeben?
- > Kann ich ein Gebot zurücknehmen?
- > Warum können sich Auktionen kurz vor Angebotsende verlängern?

13 **Alle Fragen & Antworten**

14



Start price:

Minimum increase
 Auction starts € 3.000,00
 Auction starts 11.03.2015 10:00
 Auction ends 24.03.2015 17:00
 Remaining auction time **12T 08:20:56**

Your maximum offer will be shown instantly. I would like to bid up to:
 €

***Legende:**

Did not reach minimum price!
 Minimum price almost reached!
 Very close to minimum price!

- 1** Description
- 2** Service description
- 3** Charity project

12 **13** **14**

FAQs about this site:

- > Do I have to register to bid?
- > Will my personal data be protected?
- > Can I withdraw a bid?
- > How do I pay once I have won the bid?
- > Which payment methods are available?

- 1** Description
Copy in this tab is in English. You can find details about the rarity here.
- 2** Service description
Copy in this tab is in English. You can find more information about the features of the rarity.
- 3** Charity project
In this section we will introduce you to the charity supported by this auction. 100% of the profit will go to this charity. If you click on the link "mehr Informationen" further details are available in English.
- 4** Start price
Here you can see what the current auction price is. If the price is displayed in red it means the minimum bid price is not yet reached.
- 5** Minimum increase
You will be shown what the minimum increase per bid must be.
a. Estimated value
The estimated value of the exhibit will be shown in this section.
- 6** Auction starts **7** Auction ends **8** Remaining auction time
- 9** Attention: Your maximum offer will be shown instantly. Tick box to adjust auction price automatically to the price you have added in the field on the right. If the auction price is at €100 and you tick the box and enter €5000 the price will instantly change to €5000
- 10** I would like to bid up to:
The price added in this field will be your maximum offer. The auction price will be increased by your minimum increase as long as no other bidder overbids. You bid automatically until your maximum offer is reached.
- 11** Explanation
- 12** Did not reach minimum price!
- 13** Minimum price almost reached!
- 14** Very close to minimum price!

FAQs about this site:

Do I have to register to bid?

Yes, registration is available in German and English.

Will my personal data be protected?

The security of your personal data is very important to us. Charity United takes all necessary actions to protect your privacy and personal details according to data protection regulations. For added security United Charity uses the SSL-encryption protocol. The following data will be encrypted: Details entered for registration, profile changes in section „Mein Konto“ as well as information given during the bidding process.

Member data will only be used to complete the auction. Your e-mail address and other personal information will not be displayed anywhere on our website or disclosed to third parties. United Charity will not sell on or hire out your personal data for marketing purposes.

Can I withdraw a bid?

No. All bids on the United Charity website are legally binding. If you win an auction you have legal obligations. Please think carefully about your bid before placing it.

How do I pay once I have won the bid?

If you are the winner of an auction you will receive a winner notification via e-mail from United Charity. The e-mail will have a payment link included which you have to follow to complete your payment.

Which payment methods are available?

Bank transfer

PayPal

Credit card (Mastercard, VISA, American Express)

Depending on payment method additional fees may apply.

